

FIG. 1
PRIOR ART

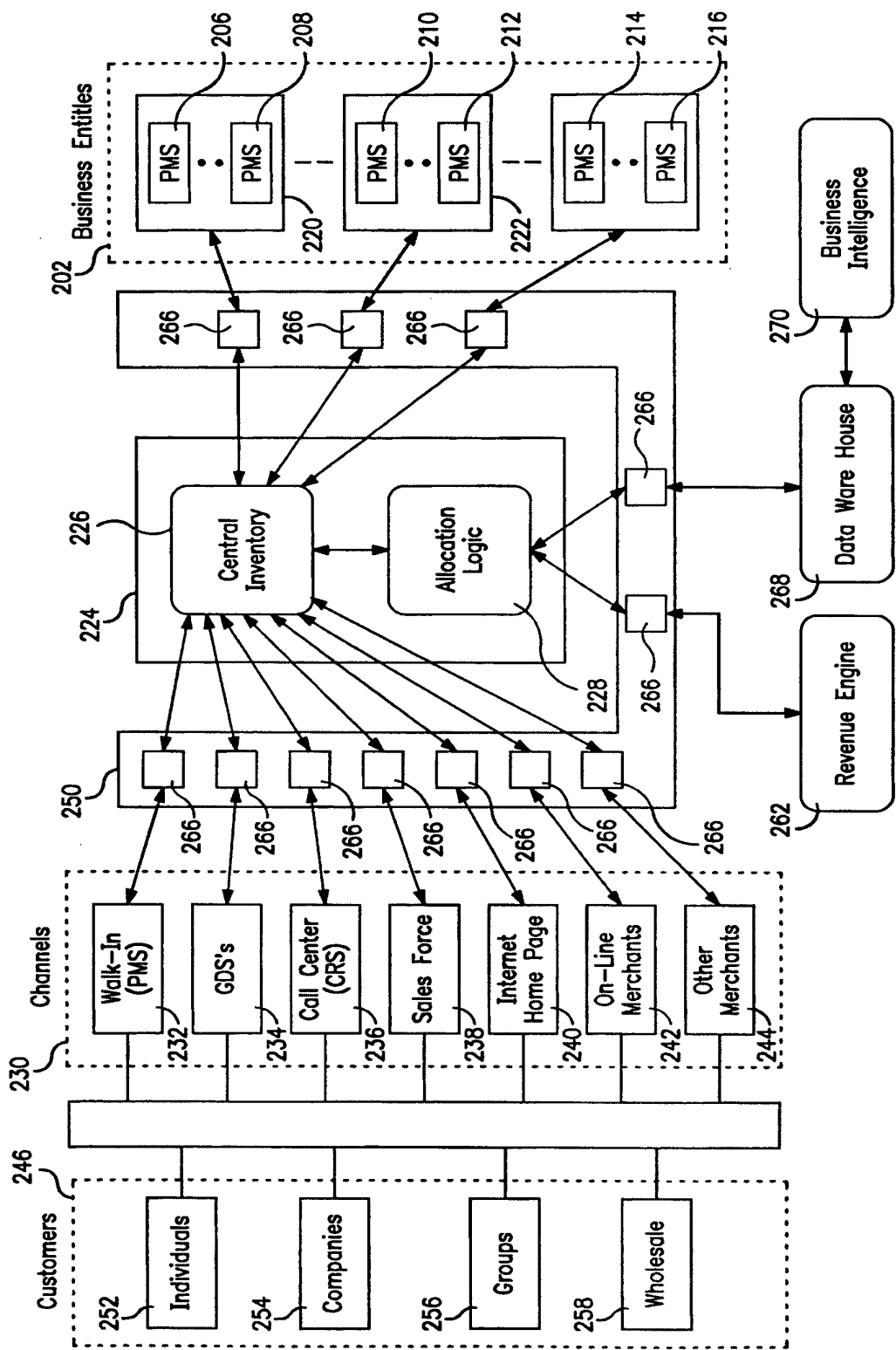
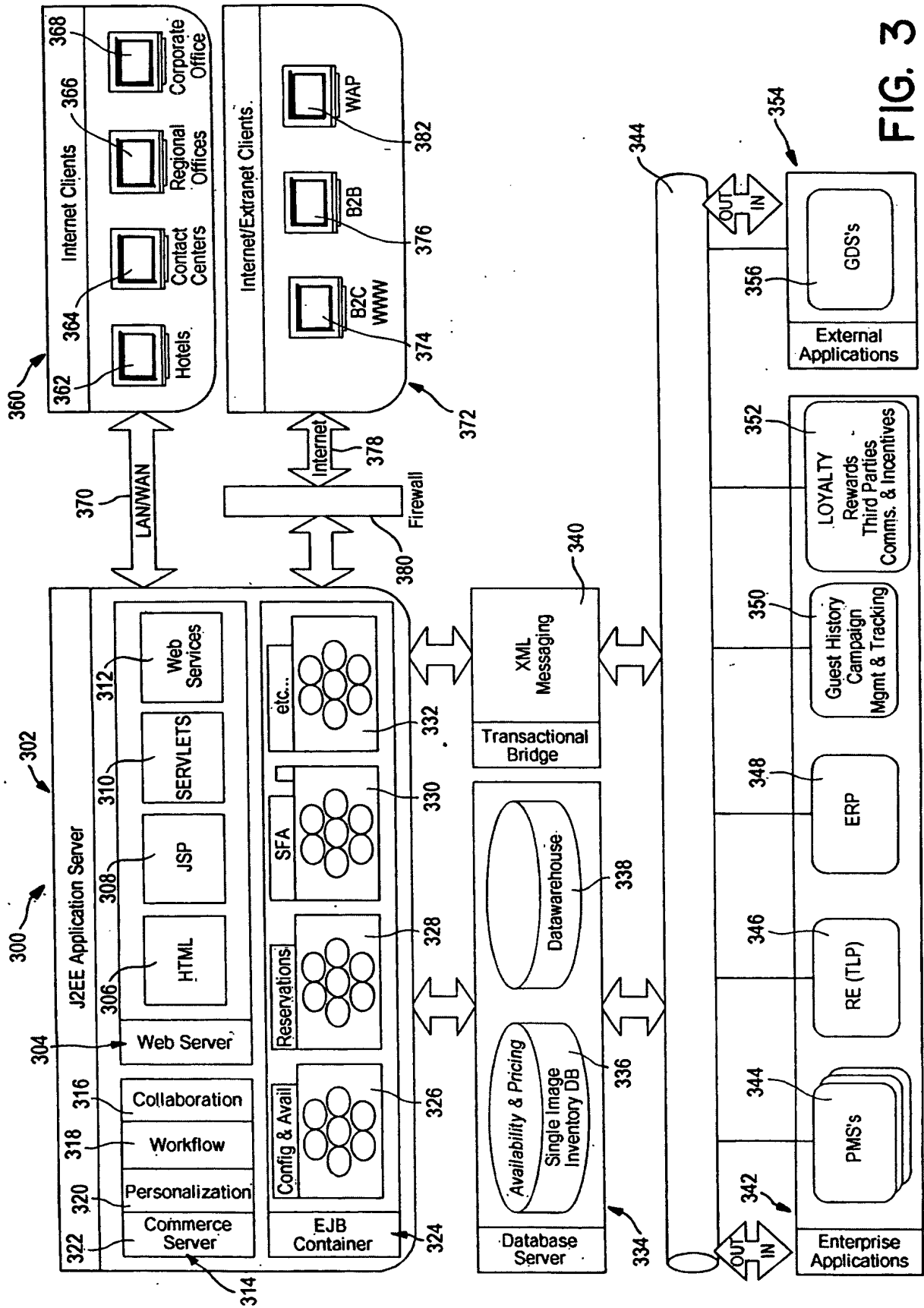


FIG. 2



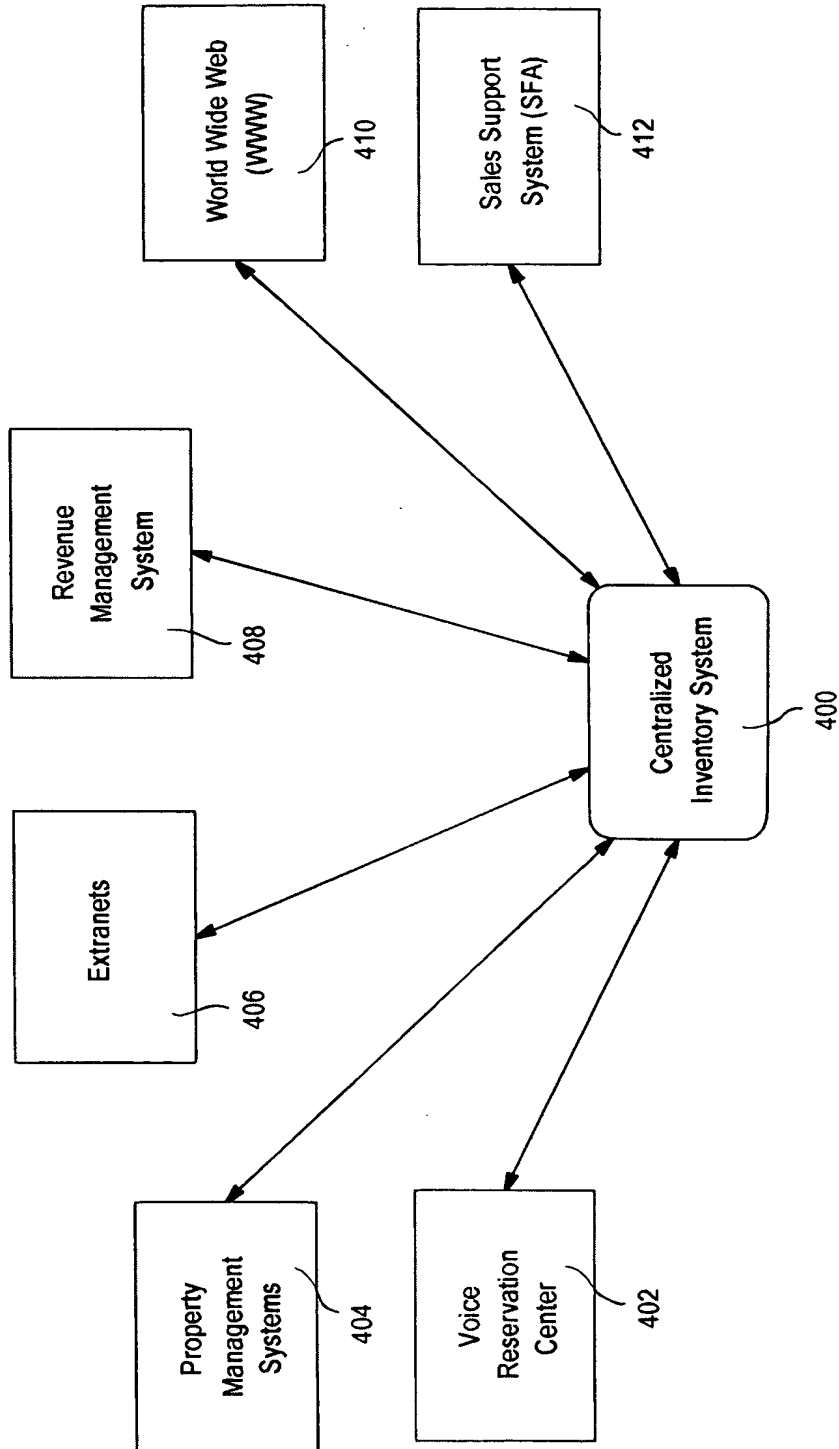


FIG. 4

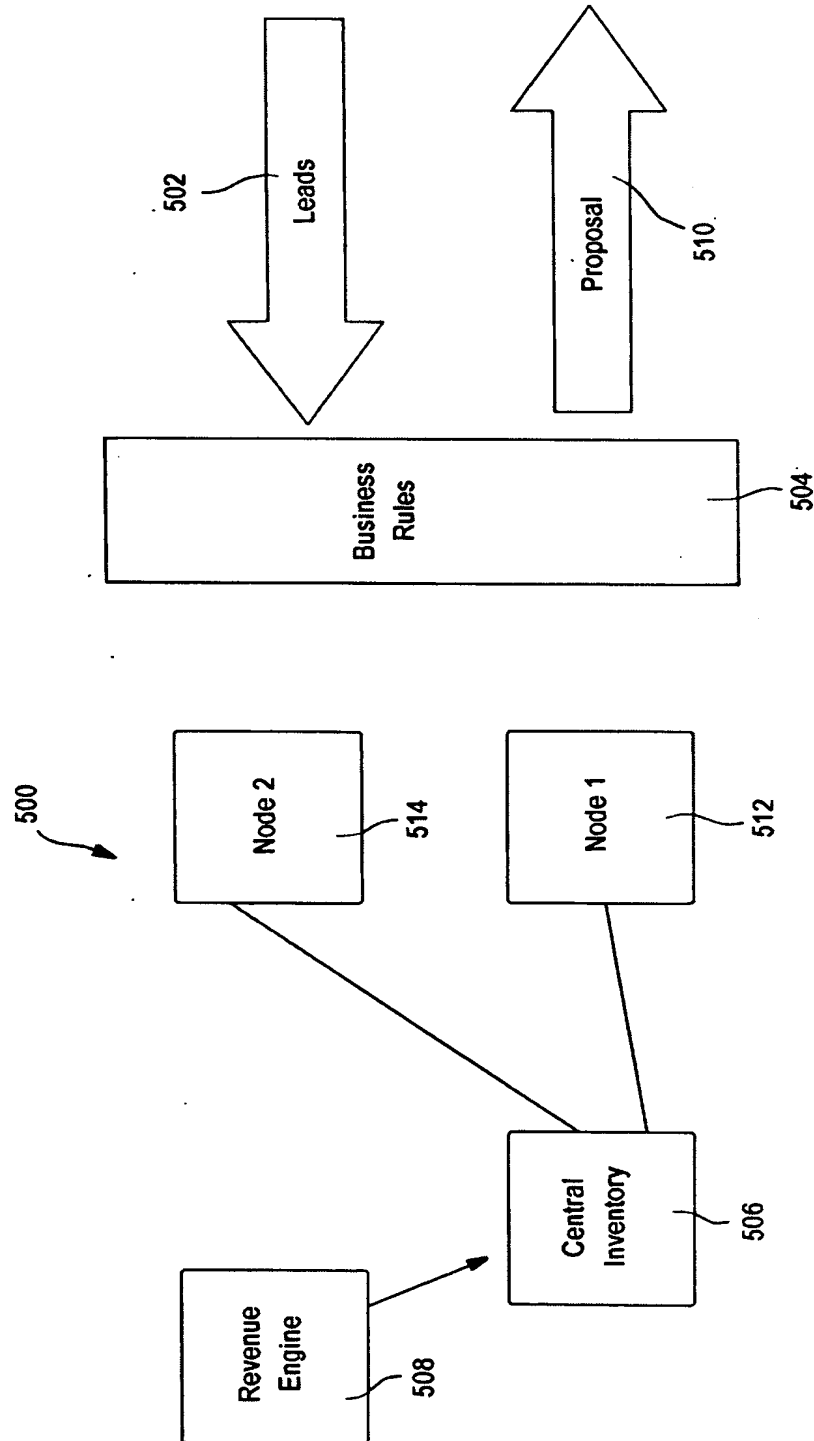


FIG. 5

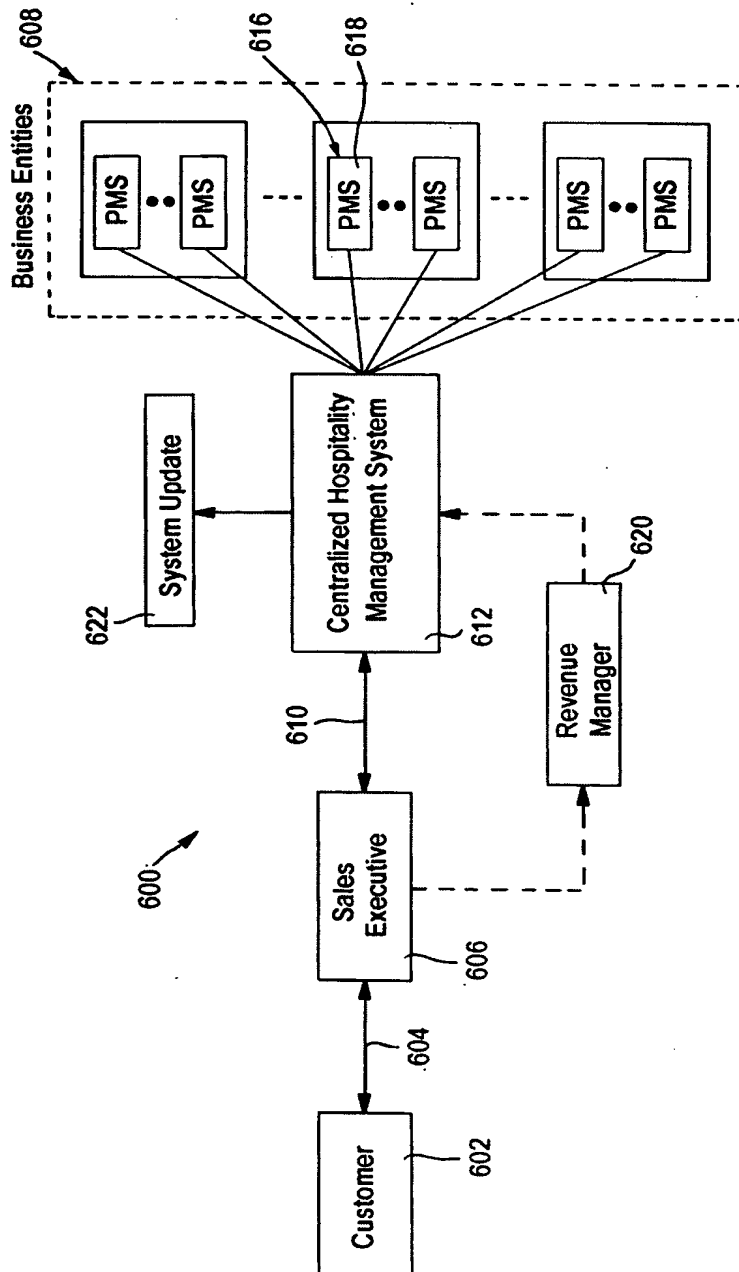


FIG. 6

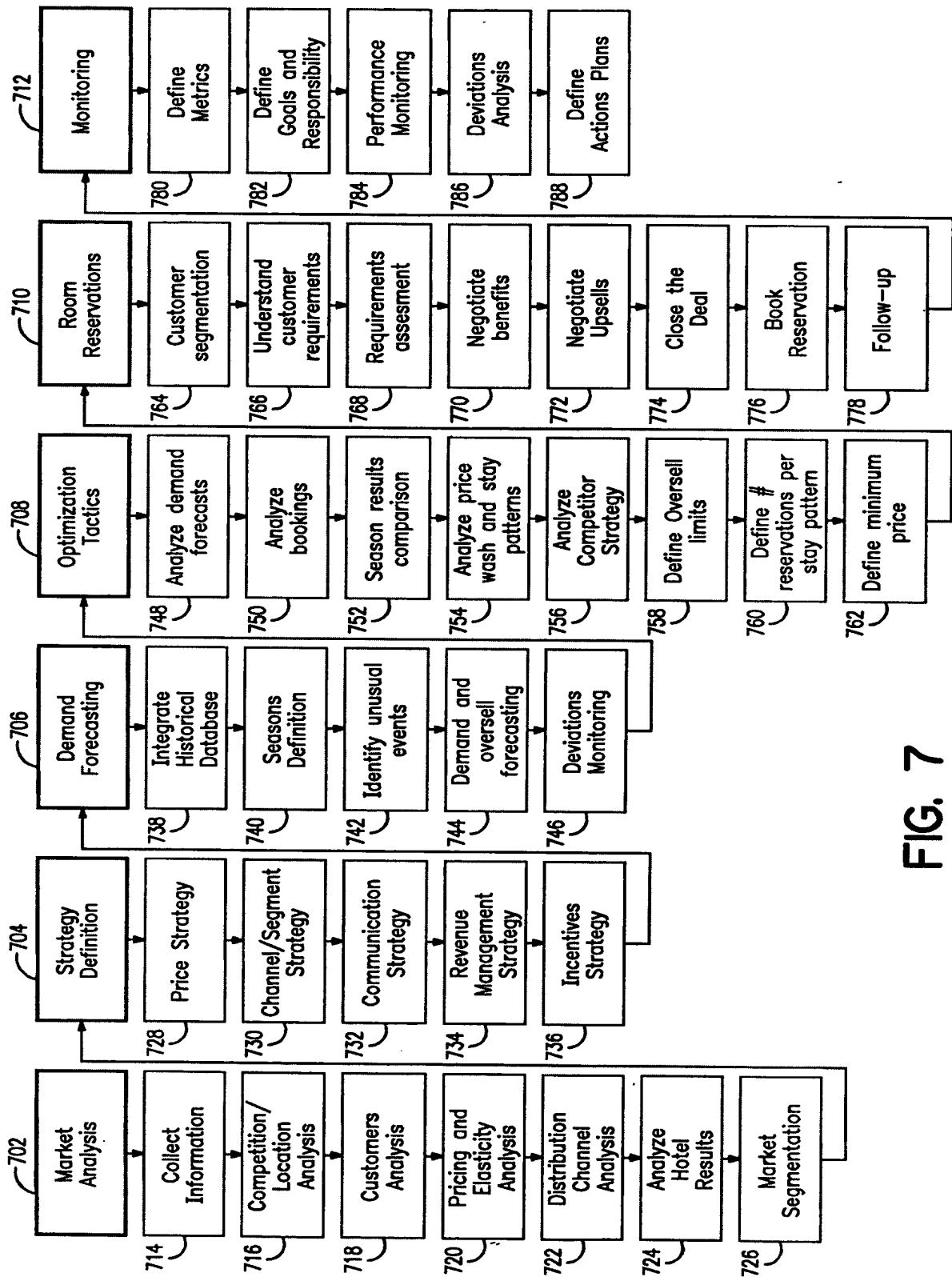


FIG. 7

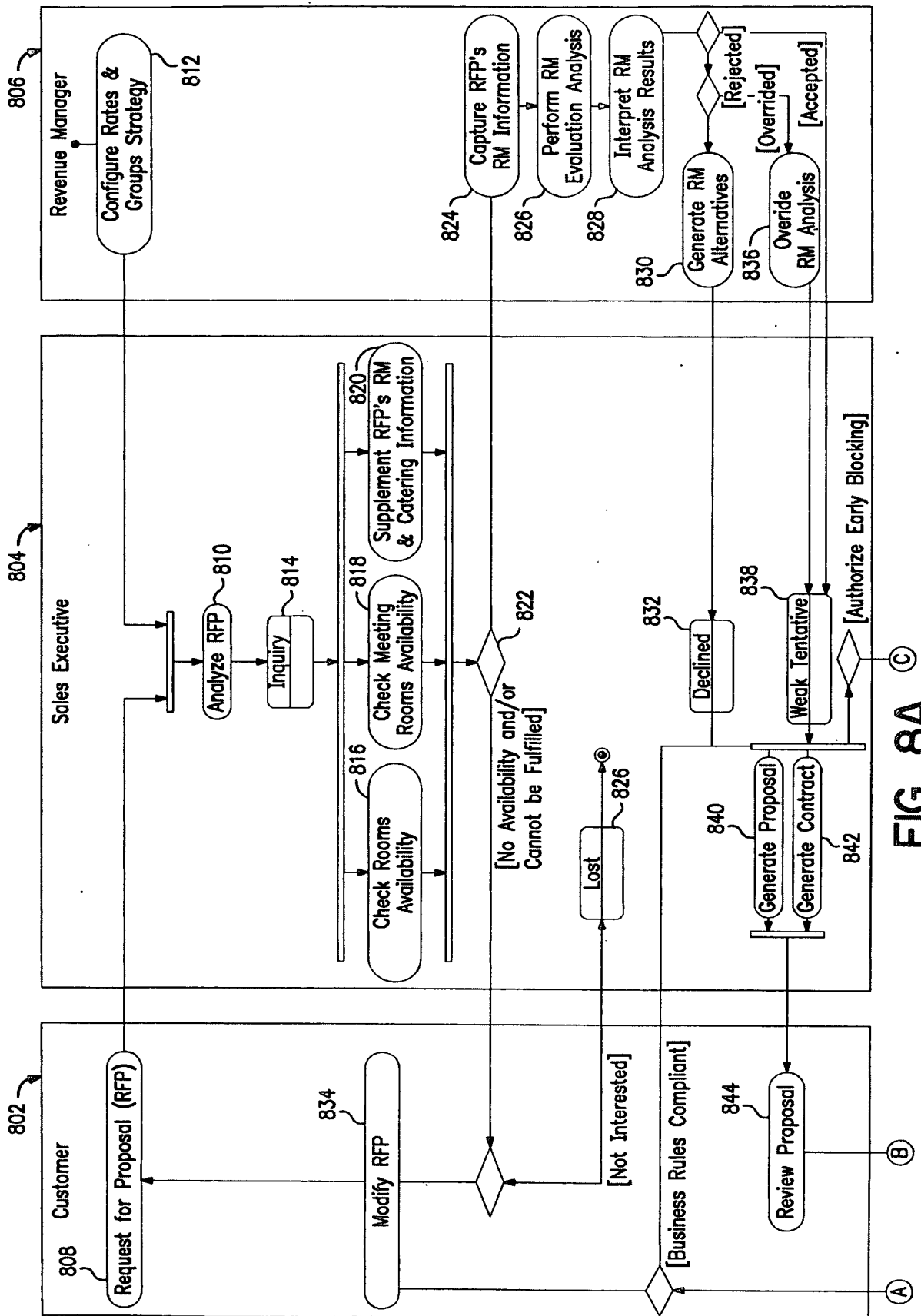


FIG. 8A

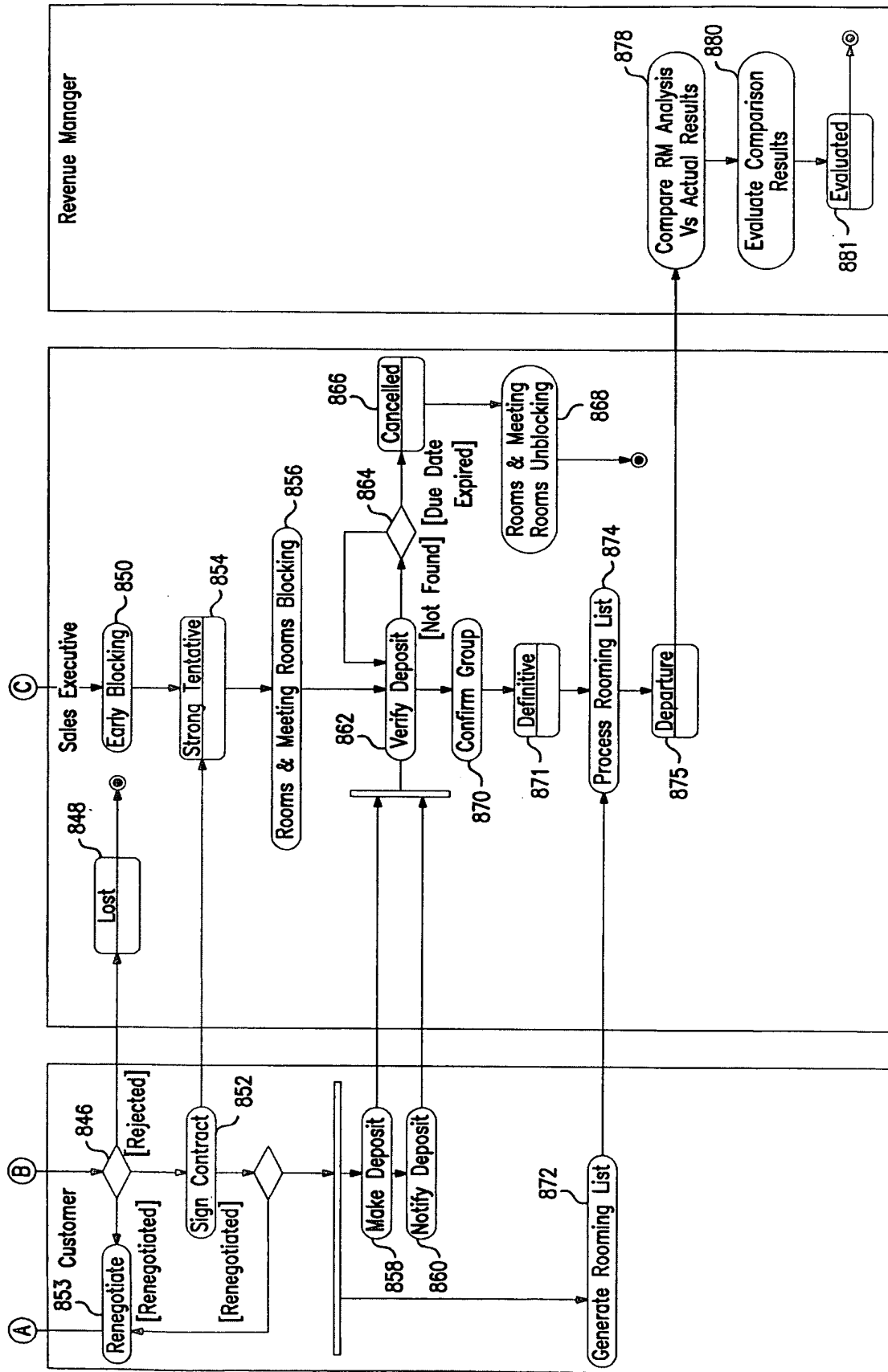
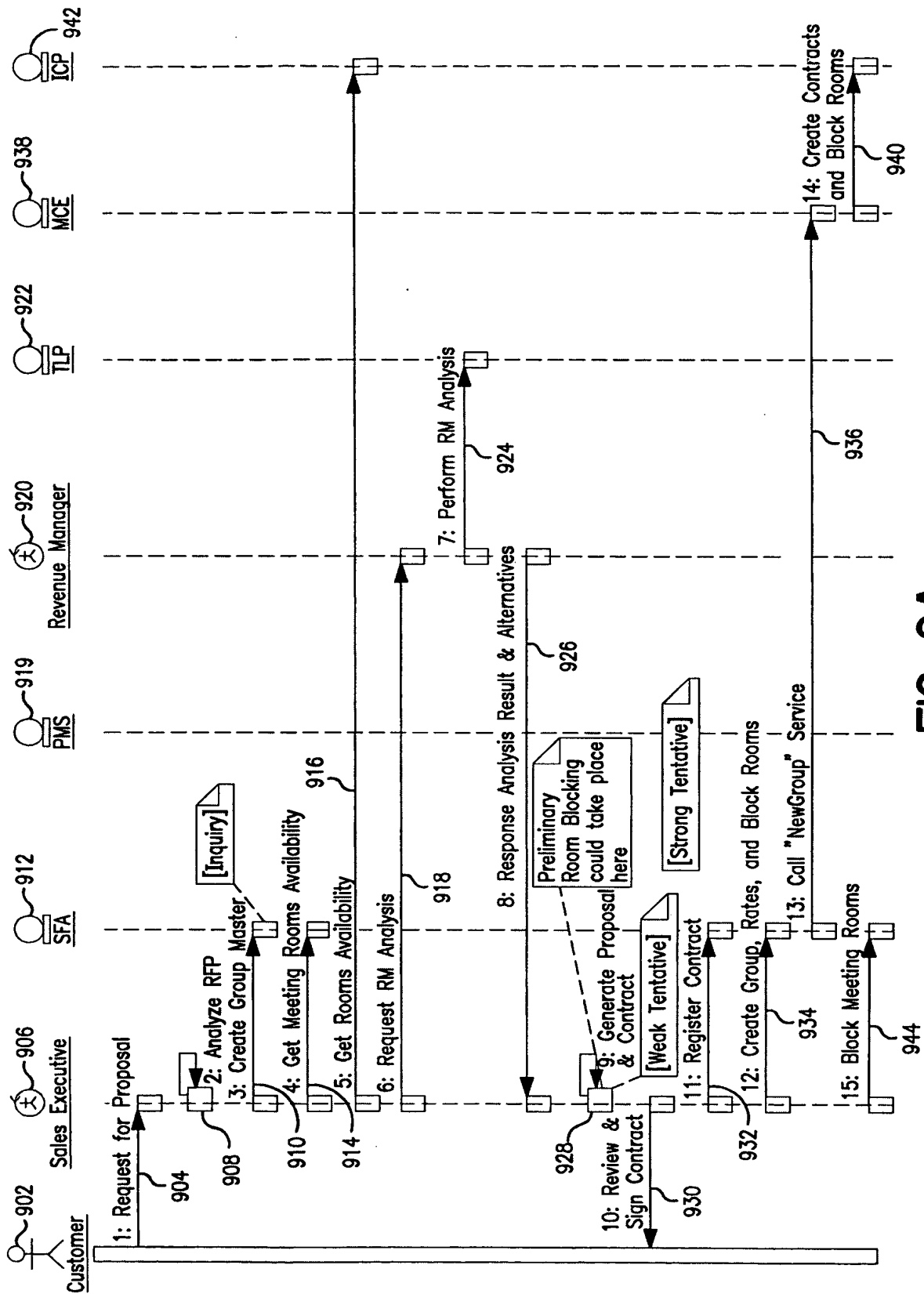


FIG. 8B



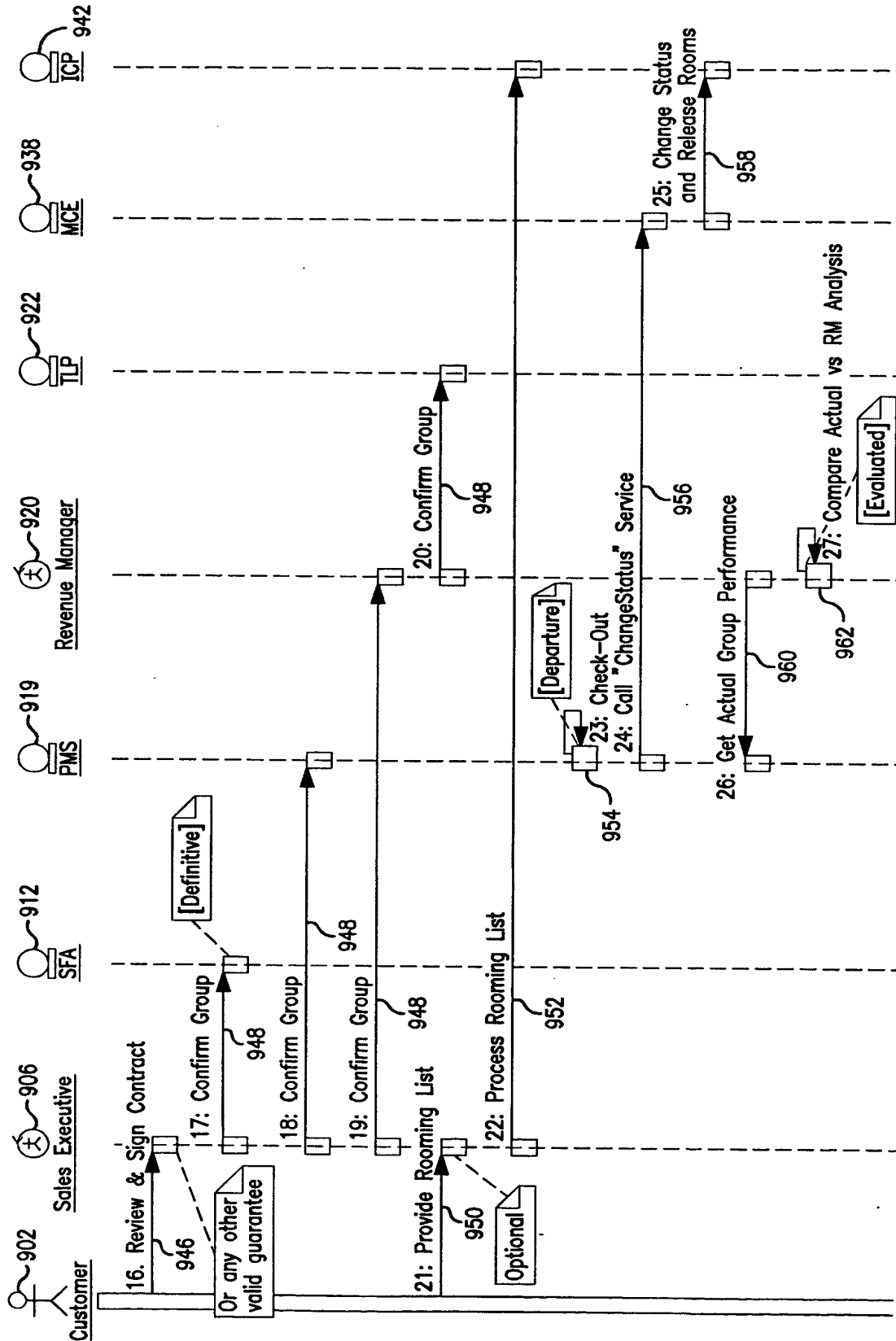


FIG. 9B

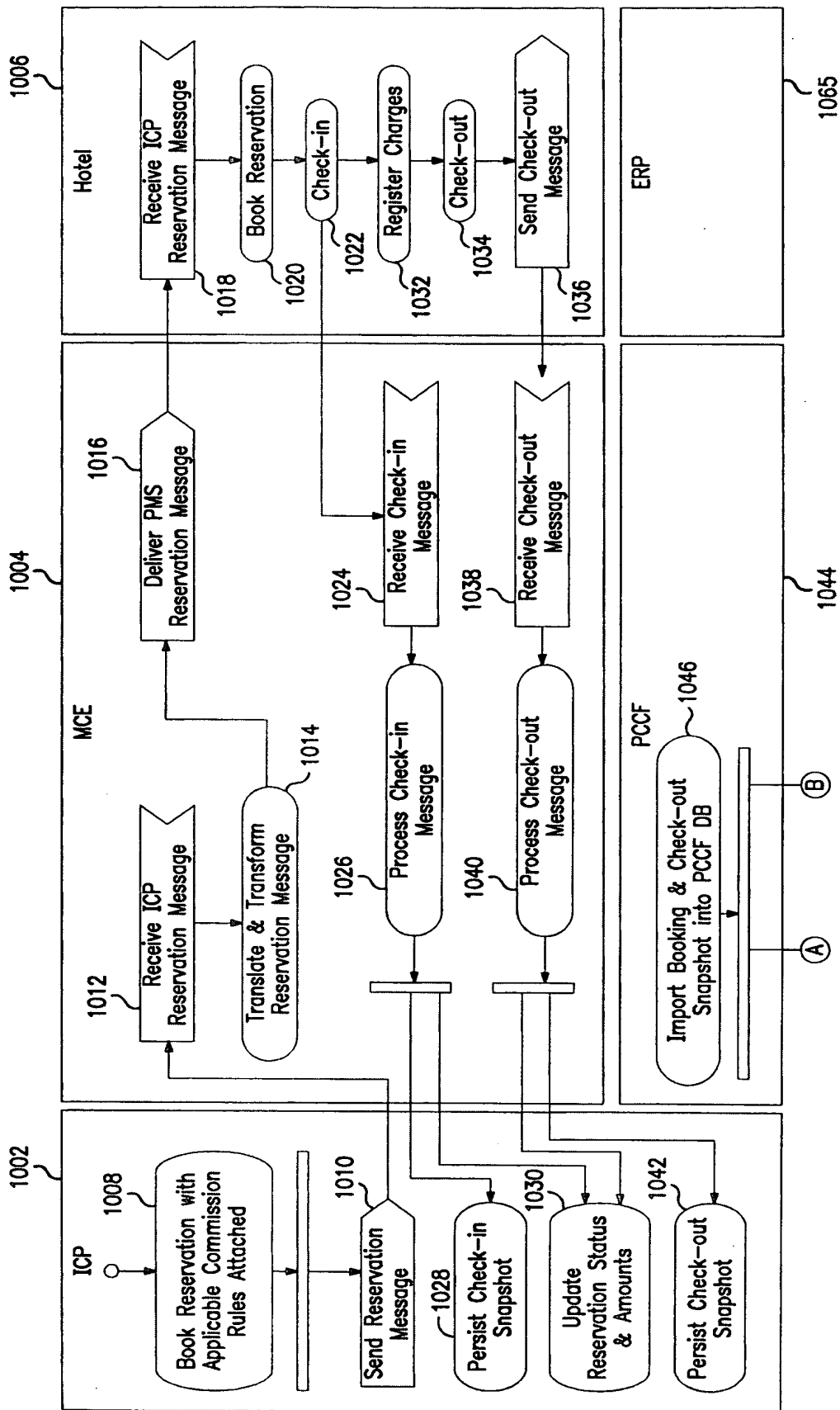


FIG. 10A

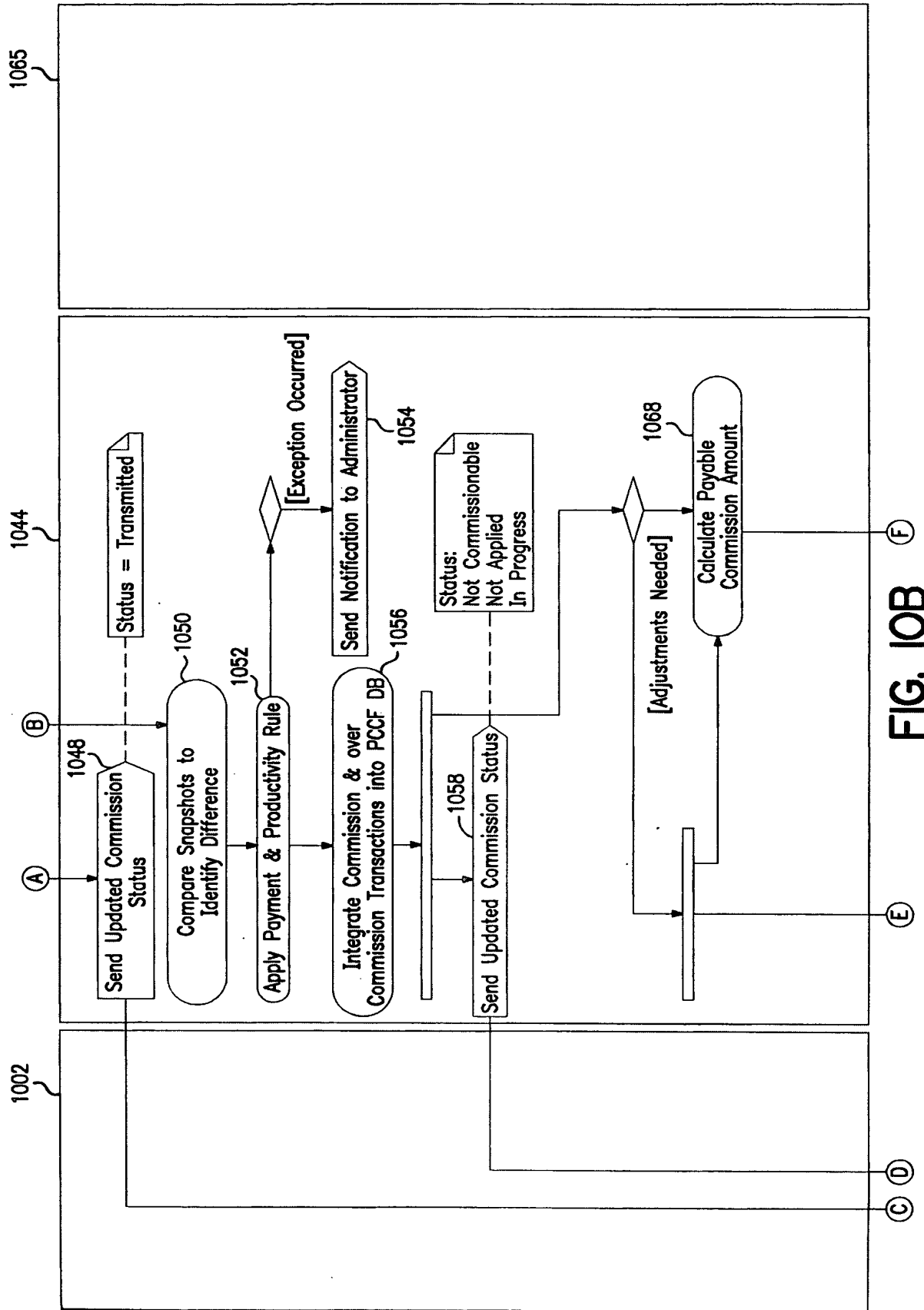




FIG. 10C

1102

Central Inventory System

?

Origin : CRF

User : equiliere

Channel : IC

Stay Information

1110

Hotel Code

FCB

Search

1116

Reason For Trip

BUSINESS

1112

Arrival Date

11/13/2003

1118

Select Nights

3

1114

Departure Date

11/16/2003

Associated Profiles

1120

IATA Code

ATT961018

Search

1126

Frequent Guest Code

Search

1122

SOB Code

CONV1203

Search

1128

Contract Code

Search

1124

Promotion Code

Search

Contact Information

1130

PIF Code

Search

1138

C2K Code

Search

1132

First Name

LUIS

1134

Last Name

1136

Phone Number

652-8288

1140

E-Mail Address

1142

Save

1144

Clear

1146

Cancel

FIG. 11

1202

Central Inventory System

1204

User : aguileraChannel : ICOrigin : CRF

Selling Advisor

Hotel CodeFCB (Search)Room TypeJDArrival Date11/13/2003Departure Date11/16/2003CurrencyMXNChildren1Adults0Show☒ Daily rate☐ Unavailable☐ View historyRefreshRefresh

120612081210121212141216Alter Hotels

Add Comments

Selected Rates:
No rates are selected. Select a rate by clicking the "add" button near a rate.
Key to colors

Back

Available Rates:

1218

Note: Rates listed below include a surcharge based on number of adults and children, but rates exclude taxes.

1232

Add	Contract code	Room Type	Room Level	Total Cost	Currency	11/13/2003	11/14/2003	11/15/2003
Add	CORP	JD	2	7,797	MXN	2,599	2,077	2,599
Add	BAR	JD	1	7,797	MXN	2,599	2,077	2,599
Add	CORP	JD	3	7,197	MXN	2,399	2,077	2,399
Add	BAR	JD	2	7,197	MXN	2,399	2,077	2,399
Add	CORP	JD	4	6,597	MXN	2,199	2,077	2,199
Add	BAR	JD	3	6,597	MXN	2,199	2,077	2,199

FIG. 12

1402

in Mexico

Español Y Portugués
Today is 11/11/2003

1420

- Online reservations
- Get to know Fiesta Americans
- Find a Hotel
- Vacations and Promotions
- Travel Guide
- Our Hotel Family
- Tools

1419

Welcome :

Come and experience the casual luxury of the only hotel that offers lively, contemporary Mexican ambience for the business traveler, leisure guest and groups as well! Discover exactly why Fiesta Americana is pure pleasure.

Sign in here

1414

1416

1418

Weather
Currency Converter
Maps

LEISURE BUSINESS GROUPS AND EVENTS TRAVEL AGENCIES

Home Frequently Asked Questions E-mail promotions Site Map Contact us

Fiesta Americana Vacation Club | Fiesta Rewards

My profile New user registration My reservations

Find a hotel

City 1404

Select an option

Hotel 1406

Fiesta Americana Grand Los Cabos

Search Hotel

Consult availability

Arrival date (dd/mm/yyyy)

13/11/2003

Departure date (dd/mm/yyyy)

18/11/2003

Persons 2 adult(s) 0 child(ren)

1408

1410

Fiesta Rewards Caesar Rewards

Membership Number

1412

Vacations and Promotions

Fiesta Break

Fiesta Break vacation program

More information

Fiesta Break

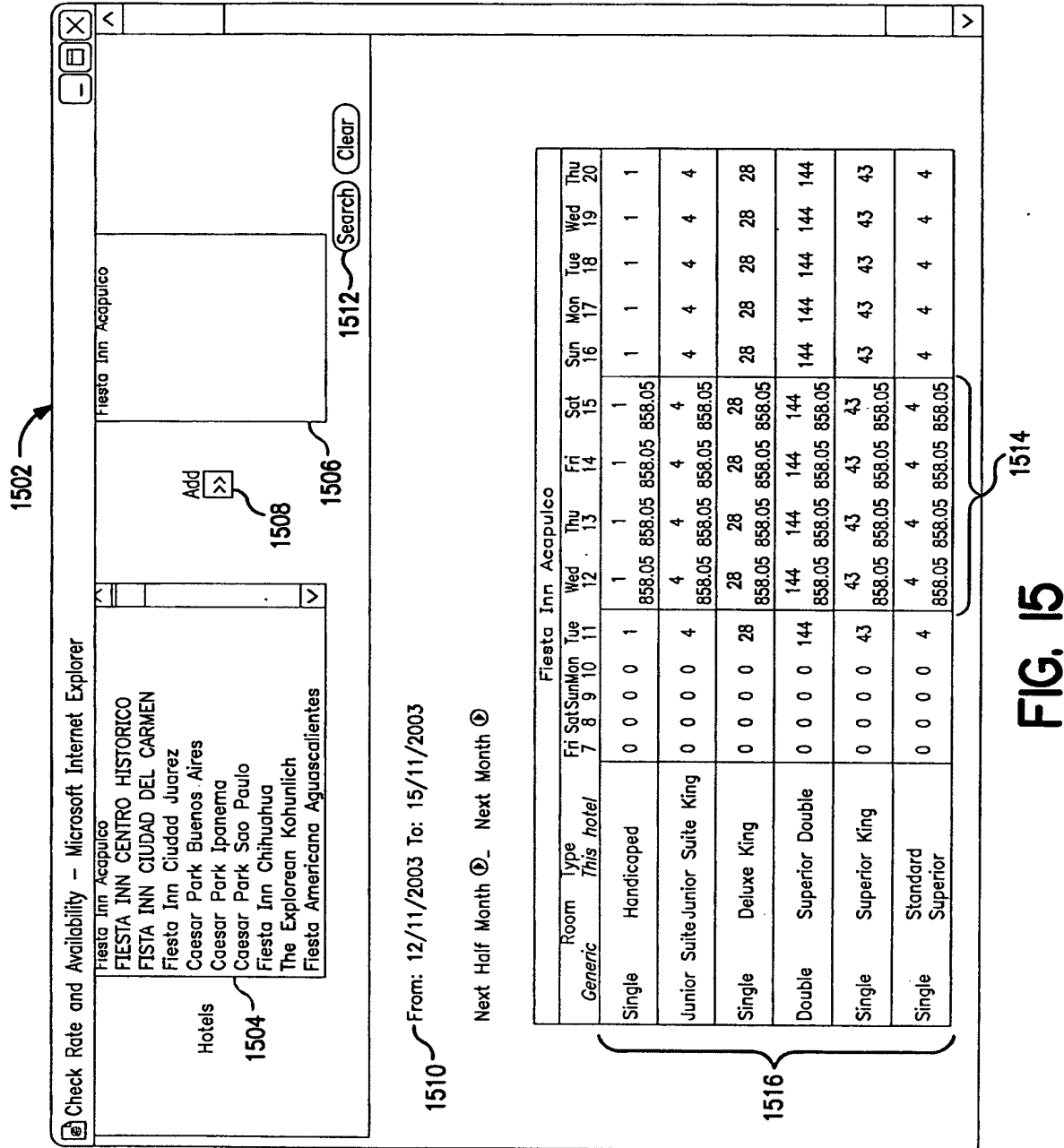
Fiesta Break vacation program

More information

Vacation packages

Air, Hotel & Car, Book Together & Save!

FIG. 14



1602

Welcome Jorge Lopez

fiestaPOCARO

Nov 11, 2003 7:32 AM

New Client

Agency

Search Clients

Create Group Request

Groups

Sales Team Template

Availability

Rates Configuration

Rates Availability

Opportunity Dates

Quotes

Reports

MVP

CMP

Logout

Fiesta Inn Acapulco [Apr 25, 2003 6:12 PM]

Select Fiesta Inn Acapulco

Rates

Hotel Fiesta Inn LEON

Initial Date 17/11/2003

Final Date 20/11/2003

Currency MXN

(Search)

1604

Room Type

This Hotel

Handicaped

Junior Suite

Double

Single

1606

Generic

Single

Junior Suite

Double

Single

1608

A

B

C

D

E

900.0	800.0	700.0	600.0	500.0
900.0	800.0	700.0	600.0	500.0
900.0	800.0	700.0	600.0	500.0
900.0	800.0	700.0	600.0	500.0
Increase All	Increase All	Increase All	Increase All	Increase All
%	%	%	%	%

FIG. 16